



SMS / Text Message Communication Consent Form

Customer Name: _____

Mobile Phone Number: _____

Consent for Text Messaging

By providing my mobile phone number above, I authorize First Federal Community Bank, National Association to contact me via text message (SMS) at the number provided for purposes including, but not limited to:

- Account notifications
- Customer service communications and support
- Operational or informational messages related to my accounts
- Marketing and promotional messages about products, services, and special offers

I understand that:

- This consent applies only to the mobile number provided on this form
- Marketing messages may be sent using an automatic telephone dialing system or other automated technology
- Message frequency may vary
- Message and data rates may apply
- Consent is not a condition of receiving banking services
- Information regarding how the Bank collects and uses personal information is available in the Bank's Privacy Policy at <https://www.firstfed.com/privacy-policy.html>

Opt-Out Information

I understand that I may opt out of receiving text messages at any time by:

- Replying STOP to any text message
- Contacting the Bank directly
- The Bank will process opt-out requests promptly

For assistance, I may reply HELP or contact the Bank at: 330-364-7777

Acknowledgment

By signing below, I acknowledge that I have read and agree to the terms above and consent to receive text messages from the Bank.

Signature: _____

Date: _____

Bank Use

Update Person User Field TEXT either Opt-IN or Opt-Out

QC Insight and Accu

Scan form into Accu